

# MattRoy Logistics Pte Ltd

## Standard Trading Conditions

1.
  - (i) All and any business undertaken, including any advice, information or service provided whether gratuitously or is not transacted subject to the Conditions hereinafter set out and each Condition shall be deemed to be incorporated in and to be a Condition of any agreement between the Company and its Customers. The Company is not a common carrier and only deals with goods subject to these Conditions. No agent or employee of the Company has the Company's authority to alter or vary these Conditions.
  - (ii) If any legislation is compulsory applicable to any business undertaken, these Conditions shall as regards such business be read as subject to such legislation and nothing in these Conditions shall be construed as a surrender by the Company of any of its rights or immunities or as an increase of any of its responsibilities or liabilities under such legislation and if any part of these Conditions be repugnant to such legislation to any extent such part shall as regards such business be void to that extent but no further.
2. Customers entering into transactions of any kind with the Company expressly warrant that they are either the owners or the authorized agents of the owners of any goods to which the transaction relates and further warrant that they are authorized to accept and are accepting these Conditions not only for themselves but also as agents for and behalf of all other persons who are or may thereafter become interested in the goods.
3. Any instructions or business accepted by the Company may in the absolute discretion of the Company be fulfilled by the Company itself by its own servants performing part or all of the relevant services or by the Company employing or instructing or entrusting the goods to others on such conditions as such others may stipulate to perform part or all of the services, but entirely without prejudice to the rights, powers or immunities which the Company enjoy under these conditions.
4. Subject to express instructions in writing given by the Customer, the Company reserves to itself absolute discretion as to the means, route and procedure to be followed in the handling storage and transportation of the goods. Further if in the opinion of the Company it is at any stage necessary or desirable in the Customers' interest to depart from those instructions, the Company shall be at liberty to do so. The goods may be so conveyed or their conveyance so arranged for separately, if and when the Company in their discretion think fit as part of a larger package or consignment.
5. Pending forwarding or delivery, goods may be warehoused or otherwise held at any place or places at the sole discretion of the Company and the cost thereof shall be for the account of the Customer.
6. Except where the Company is instructed in writing to pack the goods the Customer warrants that all goods have been properly and sufficiently packed and/or prepared.

7. The Company is entitled to retain and be paid all brokerages, commissions, allowances, other remunerations and may at any time require prepayment of or on account of their expense.
8.
  - (i) Quotations are given on the basis of immediate acceptance and are subject to withdrawals and revisions. Further unless otherwise agreed in writing the Company shall be after acceptance at liberty to revise quotations or charges with or without in the event of changes occurring in currency exchange rates, rates of freight, insurance premiums or any charges applicable to the goods.
  - (ii) If the goods be stopped in transit, refused or delivery not taken, the cost of any additional carriage, cartage, storage and or of any other consequential service will be charged to and forthwith payable by the Consignor.
  - (iii) Unless a special agreement is made as to the rate of carriage the Company shall have the optional charging by value or weight or measurement.
9.
  - (i) The Customer shall deemed to be bound by and to warrant the accuracy of all descriptions, values and other particulars furnished to the Company for Customs, Consular and other purposes and he undertakes to indemnify the Company against all losses, damages, expenses and fines whatsoever arising from any inaccuracy or omission, in the event if such accuracy or mission is not due to any negligence.
  - (ii) The Company may at any time require proof of the nature, condition, quantity, weight or value of goods or any of them notwithstanding any prior declaration by the customer.
10.
  - (i) The Customer shall be liable for any duties, taxes, imposts, levies, deposits, or outlays of any kinds levied by the authorities at any port or place for or in connection with the goods and for any payments, fines, expenses, loss or damage whatsoever incurred or sustained by the Company in connection therewith.
  - (ii) Customs duties and local taxes and other government charges are additional to the rates for carriage unless otherwise stated.
11. When goods are accepted or dealt with upon instructions to collect freight, duties, charges or other expenses from the consignee or any other person the Customer shall remain responsible for the same if they are not paid by such consignee or other person immediately when due.
12. No insurance will be effected except upon express instructions given in writing by the Customer and all insurance effected by the Company are subject to the usual exceptions and conditions of the policies of the insurance company or underwriters taking risk. The Company shall not be under any obligation to effect a separate insurance on each

consignment but may declare it on any open or general policy. Should the insurers dispute their liability for any reason the insured shall have recourse against the insurers only and the Company shall not be under any responsibility or liability whatsoever in relation thereto notwithstanding that the premium upon the policy may not be at the same rate as that charged by the Company or paid to the Company by its Customer.

13.

- (i) The Company shall only be responsible for any loss or damage to the goods or for any non-delivery or mis-delivery if it is proved that the loss, damage, non-delivery or mis-delivery occurred whilst the goods were in the actual custody of the Company and under its actual control and that such loss, damage, non-delivery or mis-delivery was due to the wilful neglect or default of the Company or its own servants. The Company's liability begins from the time of receipt of the goods in the contracted condition and state and terminates at the time of delivery to other carriers or the consignees.
- (ii) The Company shall only be liable for any non-compliance or mis-compliance with instructions given to it if it is proved that the same was caused by the wilful neglect or default of the Company or its own servants.
- (iii) Save as aforesaid the Company shall be under no liability whatsoever arising and whether in respect of or in connection with any goods or any instructions, business advise information or service otherwise.
- (iv) Further and without prejudice to the generality of the preceding sub-conditions (i) or (ii) or otherwise, be under any liability whatsoever for any consequential loss or loss of market or fire or consequence of the fire or delay or deviation however caused.

14.

Except in so far as otherwise provided by these Conditions, the liability of the Company howsoever arising and notwithstanding that such liability shall have arisen from the neglect or default of the Company, shall not exceed: a.in respect of all claims other than those subject to the provisions of Clause 14.1 below, the lesser of

- i. the value of the Goods lost, damaged, misdirected, misdelivered or in respect of which a claim arises; or
- ii. S\$5.00 per gross kilogram of the said Goods,

and shall not exceed S\$100,000.00 in any event whatsoever in respect of any one claim; and b.in respect of claims for delay where not excluded by the provisions of these Conditions, the amount of the Company's charges for the services in respect of the Goods delayed.

- 14.1 By special agreement in writing and prior to shipment being effected and on payment of additional charges, higher compensation may be claimed from the Company not exceeding the value of the Goods or the agreed value, whichever is the lesser.
15. In any event the Company shall be discharged from all liability,
- (a) for loss from a package or an unpacked consignment or for damage of mis-delivery (however caused) unless notice be received in writing within seven days after the end of the transit where the transit ends in Singapore within fourteen days after the end of the transit where the transit ends at any place outside Singapore.
  - (b) for loss of non-delivery of the whole of a consignment or any separate package forming part of the consignment (however caused) unless notice be received in writing within twenty eight days of the date when the goods should have been delivered.
- 16.
- (a) The Company shall not be obliged to make any declaration for the purpose of any statute or convention or contract as to the nature or value of any goods or as to any special interest in delivery, unless expressly instructed by the Customer in writing.
  - (b) Where there is a choice of rates according to the extent or degree of the liability assumed by carriers, warehousemen or others, goods will be forwarded, dealt with, etc at Customer's risk or other minimum charges, and no declaration of value (where optional) will be made unless express instructions in writing to the contrary have previously been given by the Customer.
17. Perishable goods which are not taken up immediately upon arrival or which are insufficiently addressed or marked or otherwise not readily identifiable, may be sold or otherwise disposed of without any notice to the Customer and payment or tender of the net proceeds of any sale after deduction of charges and expenses shall be equivalent to delivery. All charges and expenses arising in connection with the sale or disposal of the goods shall be paid by the Customer.
18. The Company shall be entitled to sell or dispose all non-perishable goods which in the opinion of the Company cannot be delivered either because they are insufficiently or incorrectly addressed or because they are not collected or accepted by the consignee or any other reason upon giving 21 days notice in writing to the Customer. All charges and expenses arising in connection with the storage and sale or disposal of the goods shall be paid by the Customer.
- 19.
- (i) Except under special arrangements previously made in writing the Company will not accept or deal with any noxious, dangerous, hazardous or inflammable or explosive goods or any goods likely to cause damage, should any Customer nevertheless

deliver any such goods to the Company or cause the Company to handle or deal with any such goods otherwise than under special arrangements previously made in writing, he shall be liable for all loss or damage whatsoever caused by or to or in connection with the goods however arising and shall indemnify the Company against all penalties, claim, damages, costs and expenses whatsoever arising in connection therewith and the goods may be destroyed or otherwise dealt with at the sole discretion of the Company or any person in whose custody they may be at the relevant time. If such goods are accepted under arrangements previously made in writing they may nevertheless be so destroyed or otherwise dealt with on account of risk to other goods property, life or health. The expression goods likely to cause damage includes goods likely to harbour or encourage vermin or other pests.

- (ii) Dangerous goods if accepted by the Company must be accompanied by full declaration of their nature and contents and property and safely and securely for the transit by a certified packer providing qualified packing standards. The Company gives no guarantee that any conveyance owner will accept or deliver such goods.
  - (iii) The Company shall not be liable for any act of jettisoning, abandoning unloading destroying or otherwise dealing with the goods or any of them which act in the opinion of the company is necessary or advisable for the safety or security of any person or property.
20. Except under special arrangements previously made in writing the Company will not accept or deal with bullion coins, precious stones, jewellery, valuables, antiques, pictures, livestock or plants. Should any Customer nevertheless deliver any such goods to the Company or cause the Company to handle or deal with any such goods otherwise than under special arrangements previously made in writing the Company shall be under no liability whatsoever for or in connection with the goods however caused.
21. Without prejudice to Condition 2 the Company shall have the right to enforce any liability of the Customer under these Conditions or to recover any sums to be paid by the Customer under these Conditions not only against or from the Customer but also if it thinks fit against or from the sender and or consignees and or owner of the goods. All sums shall be paid to the Company in cash immediately when due without deduction and payment shall not be withheld or deferred on account of any claim, counterclaim or set-off.
22. All goods (and documents relating to goods) shall be subject to a particular and general lien and right of detention for monies due either in respect of such goods, or for any particular or general balance or other monies due from the Customer or sender, consignee or owner to the Company. If any monies due to the Company are not paid within one calendar month after notice has been given to the person from whom the monies are due that such goods are being detained, they may be sold by auction or otherwise at the sole discretion of the Company and at the expense of such person and the net proceeds applied in or towards satisfaction of such indebtedness.
23. In addition to and without prejudice to the foregoing Conditions the Customer undertakes that he shall in any event indemnify the Company against all liabilities whatsoever suffered

or incurred by the Company arising directly or indirectly from or in connection with the Customer's instructions or their implementation or the goods, and in particular the Customer shall indemnify the Company in respect of any liability whatsoever it may be under to any servant, agent or sub-contractor or any haulier, carrier, warehousemen, or other person whatsoever at any time involved with the goods arising out of any claim made directly or indirectly against any such party by the Customer or any other person or owner of the goods or by any person interested in the goods or by any other person whatsoever.

24. All agreements between the Company and its Customers shall be governed by Singapore Law and be within the exclusive jurisdiction of the Singapore Courts. (12/2001)

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